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SERVICE HOTLINE

REFERENCE NUMBER: 144/2021

7 July 2021

REAL TIME CLEARING SYSTEM – POSITIONS AND DEALS NOT DISSEMINATING (UPDATE)

We refer to [Service Hotline 136/2021](#) that relates to the JSE's Real Time Clearing System not disseminating deal and position updates on 21 June 2021.

Testing conducted on the weekend of 27 June 2021 confirmed the root-cause scenario, as communicated in the hotline issued on 23 June 2021.

We have fully implemented the additional controls and monitoring procedures deemed necessary to avoid a reoccurrence.

We apologise for the inconvenience caused to you and your clients.

Markets / Services:

JSE Derivative Markets

- Equity Derivatives
- Currency Derivatives

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

Issued By:

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