

## SERVICE HOTLINE

**Number:** 144/2023  
**Date:** 26 September 2023

**Name and Surname:** Thembi Mda-Maluleka  
**Designation:** Head - Bonds, Currencies and Interest Rate Derivatives

### STT TECHNICAL UPGRADE - ISSUE WITH BOND INSTRUMENT - I2033 UPDATE

Further to [Service Hotline 112/2023](#), the JSE would like to update market participants of the Interest Rate Derivatives and Cash Bonds Markets about the issue experienced when booking reported trades on the Bond Instrument I2033, since the go-live of the STT Technical upgrade on Monday, 21 August 2023.

The JSE together with its service provider, identified an instrument with a duplicate display name of I2033.

The JSE will be implementing a fix to correct this issue after end-of-day on Wednesday, 27 September 2023.

Please note, market participants will not be impacted by this fix.

We once again apologise for the inconvenience caused.

Should you have any queries about this Service Hotline, please contact the Client Service Centre on +27 11 520 7777 or e-mail [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

#### MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

#### ENVIRONMENT:

Production

#### ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)