



Johannesburg
Stock Exchange

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www.jse.co.za

SERVICE HOTLINE

REFERENCE NUMBER: 147/2022

25 October 2022

CDM | MARKET HALT - 24 OCTOBER 2022

On Monday, 24 October 2022, clients reported discrepancies between orders submitted versus orders and trades displayed on their trading frontend. A decision was made to halt the market at 09h46 to further investigate the issue. The market reopened and went into continuous trading at 11h15 and market operations resumed for the remainder of the day. Trading hours were extended until 13h30.

The root cause was related to stale cache reference data in the trading proxies and to prevent a future reoccurrence, additional measures have been put in place to ensure all cache data is cleared before trading commences.

We apologise for inconvenience caused to your trading activity.

Market / Service:

Commodity Derivatives Market

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

Issued By:

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