

## SERVICE HOTLINE

**Number:** 147/2023  
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### EDM, EQM AND FXM - CUSTOMER TEST SERVICE (CTS RELEASE AND CTS PRODUCTION) REFRESH – 3 NOVEMBER 2023

Clients are advised that the JSE will be conducting CTS refresh activities on Friday, 3 November 2023.

Instrument Reference data in MIT and RTC will be refreshed to align to production data as of 27 October 2023.

Member clients, member sub accounts and position account data will be cleaned out, please create the required data post the refresh.

House main accounts are not static data and therefore may change post refresh.

Access to the CTS environments for the Equity, Equity Derivatives and Currency Derivatives markets will not be available on Friday, 3 November 2023.

CTS environments will be available from Monday, 6 November 2023.

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

### MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

### ENVIRONMENT:

Customer Test Environment (CTS)

### ADDITIONAL INFORMATION:

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