

SERVICE HOTLINE

Number: 154/2023
Date: 20 October 2023

Issued By: Market Data
Information Services

CLEAN PRICE ISSUES IN THE TRADE DETAIL DATA PRODUCT

Following the republication of the Trade Detail data product as announced in [Service Hotline: 153/2023](#), further verifications have been conducted and unfortunately, a new issue has been discovered.

The issue discovered revealed that there are erroneous Clean Price values in some of the bonds, which impacts the entire Trade Detail data product from early September until thus far, actual dates still to be determined.

This service hotline serves to inform you that we are investigating the issue with high focus, and as soon as the issue has been resolved, we will re-issue the Trade Detail data product.

Unfortunately, there are no timelines on when the investigation will be concluded, we will notify you via a separated service hotline as soon as the re-issued Trade Detail data product is available.

The JSE apologises for the impact to your operations and the inconvenience to your users of the data.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

customersupport@jse.co.za