

SERVICE HOTLINE

Number: 157/2023
Date: 20 October 2023

Issued By: Market Data
Information Services

PRODUCTS DELIVERY PROBLEM OF THE NEW BONDS LISTINGS AND CORPORATE EVENTS SCHEDULE - 20 OCTOBER 2023

The JSE has encountered a technical problem with the production and dissemination of the Bonds Listings and Corporate Events Schedule non-live market data products, missing the SLA of 10:40 on Friday, 20 October 2023.

The technical problem was due to our upstream processing routines, which provide input data to the Bonds Listings and Corporate Events Schedule. As a result, the rates needed to finalise the input data could not be processed automatically.

To ensure the accuracy of the data, our technical team had to manually process the rates. This resulted in a delay in the dissemination of the products.

The JSE apologises for the impact to your operations and the inconvenience to your users of the data.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or

customersupport@jse.co.za