

SERVICE HOTLINE

Number: 158/2023
Date: 23 October 2023

Issued By: Market Data
Information Services

INFORMATION DISSEMINATION PORTAL – INTRODUCTION OF SECURE FILE TRANSFER PROTOCOL

In line with IT Security best practice and to address client requests for the protocol to meet security governance obligations, the Secure File Transfer Protocol (SFTP) will be introduced for the Information Dissemination Portal (IDP) from Monday, 6 November 2023. This is a far more secure method of connecting to and retrieving data via files from the JSE.

Details for this new protocol have been added to the IDP Connectivity document which is available in the technical library via the JSE Client Portal section on the JSE website. **Note that this service will only be offered over the internet.**

For your convenience, the website location is as follows:

[Market Data Technical Documents and Test data | JSE Client Portal](#)

If you are interested in switching over to the production version, the SFTP enablement request process will work as follows:

1. Raise a request with our Customer Support team to enable SFTP for your account on the IDP test environment. Requests will be handled on a first come first serve basis. Approximately 3 hours per account setup.
2. Send the JSE your public key.
3. JSE will setup your SFTP account and import the public key.
4. You will be able to test access to the test IDP environment.
5. On successful testing, you can request the JSE to enable SFTP for your relevant accounts in production.

Our Client Service Centre team will assist with any queries.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers
- Information Delivery Portal

ENVIRONMENT(S):

IDP Test
IDP Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or customersupport@jse.co.za