

SERVICE HOTLINE

Number: 165/2023
Date: 02 November 2023

Issued By: Market Data
Information Services

MARKET DATA DELIVERY PROBLEM - 2 NOVEMBER 2023

We wish to inform you that the FTSE/JSE Fixed Income Indices Reconstitution data files for Thursday, 2 November 2023 are unfortunately, delayed.

The delay of these files is due to processing issues which our technical team are currently investigating.

Impacted Files

- FJALBlcq0211.csv
- FJALBlvq0211.csv
- FJCILlcq0211.csv
- FJCILlvq0211.csv

As soon as the issues are resolved, an SMS notification will be sent out to inform you of the availability of the data.

We sincerely apologise for the impact to your operations and the inconvenience to your users of the data.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- Indices Information Subscribers
- Fixed Income Information Subscribers
- EOD Information Subscribers
- Live Information Subscribers
- Information Delivery Portal

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or customersupport@jse.co.za