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SERVICE HOTLINE

REFERENCE NUMBER: 167/2021

13 August 2021

EDM AND FXM | TRADE AND POSITION DELAYS – 12 AUGUST 2021

The JSE would like to provide an update on the trade and position delays experienced on the Equity Derivatives Market impacting the All-Share Index (ALSI) and Currency Derivatives Market at approximately 16h50 on 12 August 2021. The issue was resolved at approximately 17h50 and the deal management period extended as a result.

We identified the root cause to a technical issue which occurred after an on-screen trade on a futures instrument was cancelled. Our investigation reflects that an update to the last traded price resulted in the issue being resolved.

To mitigate the risk of re-occurrence, we have implemented an internal process with regards to trade cancellations to prevent the technical issue experienced on Thursday, 12 August 2021. In addition, we are working toward a permanent resolution to avoid a re-occurrence of this anomaly.

We apologise to our trading members and clearing members for the resultant end of day delays.

Markets / Services:

JSE Derivative Markets

- Equity Derivatives
- Currency Derivatives

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

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