

## SERVICE HOTLINE

**Number:** 168/2023  
**Date:** 08 November 2023

**Issued By:** Market Data  
Information Services

### REMINDER OF IDP SECURITY CERTIFICATE EXPIRY – EFFECTIVE 17 NOVEMBER 2023

We notified you via [Service Hotline 110/2023](#) that the JSE will be renewing the Information Delivery Portal (IDP) server security certificate. The existing server security certificate is expiring on 23 November 2023.

This service hotline serves to remind you that the new security certificate will be implemented on **Friday, 17 November 2023** at 22:30 SAST before the delivery of the All-Africa Indices and BDA dissemination files.

Post the implementation you will be required to **accept** the new certificate when accessing the IDP service.

We urge you to test connectivity to the IDP service during Saturday, **18 November 2023**.

We apologise for any inconvenience this may cause.

### MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers
- Information Delivery Portal

### ENVIRONMENT:

Production

### ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)