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## SERVICE HOTLINE

**REFERENCE NUMBER:** 171/2021

18 August 2021

### DELAYS IN START OF TRADING IN EQUITIES MARKET

Following significantly high trading volumes yesterday, 17 August 2021 (a record day of value traded) due to, inter alia, a big corporate action, clients are advised that the JSE is experiencing significant delays with batch processing for its BDA and ECS Systems. The ECS system is used to monitor and manage Trade Settlement Status Updates including Trade Commits and Margin Calls for equities transactions.

As a result, there is a delay in the availability of BDA Dissemination as well as BDA and ECS Online Systems. The delays unfortunately will impact the start of day processing including the start of trading today. The JSE will advise the market on the start of trading.

The JSE will provide ample notice to accommodate Members and Shared Infrastructure Providers to adjust and prepare themselves for the Start of Trading. This is to ensure that there is a smooth and orderly opening of the Equities Market once all the batch processing for both BDA and ECS has been completed.

All other markets will open as normal and have not been impacted. Equity Derivatives Members are advised to trade with caution as the underlying Spot Market will not be open for some time.

For regular updates on the status of batch processing and the announcement of Opening of the Equities Market, please follow the updates via SMS alerts and/or via this link <https://www.jse.co.za/services/jse-market-communications>

Should you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or e-mail [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

#### Market / Service:

JSE Equity Market  
JSE Broker Deal Accounting (BDA)  
Colocation Services  
International Access Point Services

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or email [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

#### Issued By:

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