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## SERVICE HOTLINE

### REFERENCE NUMBER: 173/2021

19 August 2021

### EDM & FXM | RTC 1.35 UPGRADE MANDATORY DRESS REHEARSAL – 18 SEPTEMBER 2021

Further to hotline [JSE Service Hotline 133/2021](#) issued on 22 June 2021, clients are advised of the Real-time Clearing (RTC) Upgrade Market Facing Dress Rehearsal scheduled in the Production environment for Saturday, 18 September 2021.

The Dress Rehearsal is mandatory for EDM and FXM trading and clearing members, with a contingency date scheduled for Saturday, 2 October 2021.

The RTC infrastructure upgrade includes changes to the operating system and a hardware replacement, and subsequently mandatory for members to test normal business activity prior to go live.

The contingency date is reserved to address any issues which might emerge during the mandatory test on 18 September 2021.

We are finalizing the test schedule but anticipate functional testing to commence at approximately 09h30 on Saturday, 18 September 2021.

The targeted production go live date is Monday, 25 October 2021 subject to market readiness and resolution of any issues.

Please confirm your participation and sign off contact to [keyclient@jse.co.za](mailto:keyclient@jse.co.za) and provide mobile numbers to receive SMS communication on the DR Day.

Clients are reminded that the RTC 1.35 version upgrade is currently in the staging (ETE) environment for testing.

#### Markets / Services:

##### JSE Derivative Markets:

- Equity Derivatives Market
- Currency Derivatives Market

##### Environment:

Production

##### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail

[CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

##### Issued By:

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