

SERVICE HOTLINE

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Issued By: Market Data
Information Services

HOST PLATFORM UPGRADE FOR THE JSE EXTRANET - EFFECTIVE 11 DECEMBER 2023

In line with IT's best practice to ensure compliance, we wish to inform you that the JSE will be upgrading the host platform for the extranet system.

The current version of the extranet is outdated and has reached the end of its support cycle. This means that it will no longer be maintained, and we must upgrade to a newer version to ensure the security and reliability of the system.

The upgraded version will be implemented on **Saturday, 9 December 2023** and the changes will be effective from **Monday, 11 December 2023**.

Important note for Corporate Actions Schedule subscribers:

Due to the upgrade, all Corporate Actions Schedule subscribers will need to obtain new access credentials. To do this, CA schedule subscribers would be requested on first login to reset password. CA schedule subscribers will receive an email from JSE Extranet in order to reset credentials. If further assistance is needed, please contact Market Data Support on MDSupport@jse.co.za.

We apologize for any inconvenience this may cause, but we're confident that the upgrade will be of value to you, and we appreciate your understanding and cooperation.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- Indices
- EOD Information Subscribers
- Live Information Subscribers
- Information Delivery Portal

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or customersupport@jse.co.za