

SERVICE HOTLINE

Number: 185/2023
Date: 12 December 2023

Name and Surname: Sixolisile Mahlasela
Designation: Client Service Manager

EQM, EDM AND FXM MARKETS | JSE CTS AND STAGING ENVIRONMENT AVAILABILTY – DECEMBER 2023

Kindly take note of the below regarding the availability for the Customer Test Service (CTS) and Staging Environment for December 2023.

CTS (1A and 2A) environments: Will follow normal schedules during the festive season.

JSE Staging (end-to-end) Environment: Due to the December freeze and limited availability of JSE support staff during the festive season, the staging- environment will not be available between Monday, 18 December 2023 and Friday, 19 January 2024.

A data refresh of the staging environment will take place from 8 January 2024 with normal schedule resuming on Monday, 22 January 2024.

The JSE appreciates your co-operation in this regard.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT(S):

Customer Test Services
Staging (End-to-End)

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or customersupport@jse.co.za