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## SERVICE HOTLINE

**REFERENCE NUMBER: 214/2021**

27 October 2021

### MARKET DATA | EDM AND FXM - ED19.ZIP, ED.ZIP AND CD.ZIP MARKET DATA PRODUCT DELIVERY PROBLEM – 26 OCTOBER 2021

We wish to inform you that the Equity Derivatives and Currency Derivatives files for Tuesday, 26 October 2021 were unfortunately, due to processing issues, delayed.

The processing issues was due to our Valuations (VIS) system, which provides input data to the Equity Derivatives and Currency Derivatives market data products experiencing pricing issues on certain barrier options, this resulted in:

- Resolving the pricing of the impacted barrier options
- Re-run of the of the End of Day processes
- Delay for clearing members to perform balancing activities
- Delay of the production and dissemination of Equity Derivatives (ED19.Zip and ED.Zip) and Currency Derivatives (CD.Zip) data products.

We sincerely apologise for the impact to your operations and the inconvenience to your users of the data

#### Markets / Services:

- Equity Derivatives Market Data Products
- Currency Derivatives Market Data Products

#### Environment:

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520-7777 or

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