



Johannesburg
Stock Exchange

Tel: +27 11 520 7000

www.jse.co.za

SERVICE HOTLINE

REFERENCE NUMBER: 219/2021

3 November 2021

MARKET DATA PRODUCTS DELIVERY PROBLEM – 2 NOVEMBER 2021

The JSE unfortunately experienced a technical problem on the evening of Tuesday, 2 November 2021 that delayed the provision of the Interest Rates Derivatives (IR. Zip), Equity Derivatives (ED.zip) and Currency Derivatives (CD.zip) data products.

Our Valuations systems which provide input data to the market data products for the IRD, EDM and FXM experienced a technical error that affected the calculation of some of the data, this resulted in a manual process to be done.

As the JSE's production routines require all the input data to be available, the manual process unfortunately caused a delay in the provision of the Non-Live Market data products.

We apologise for the impact to your operations and resultant inconvenience to your data clients.

Markets / Services:

- Equity Derivatives Market Data Products
- Currency Derivatives Market Data Products
- Interest Rates Derivatives Market Data Products

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or e-mail customersupport@jse.co.za

Issued By:

Tshepo Modise
Market Data Team
Information Services Division