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## SERVICE HOTLINE

**REFERENCE NUMBER: 223/2021**

5 November 2021

### JSE CTS RELEASE ENVIRONMENT (CTS2A) – 15 NOVEMBER 2021 DOWNTIME

Clients are advised that the JSE client testing release environment (CTS 2A) will not be available from the 15 November 2021 for an extended period due to the introduction of Infrastructure changes.

The CTS Production (CTS 1A) trading and clearing environment will be upgraded with the latest code bases effective 8 November 2021, thus ensuring that the CTS Production (CTS 1A) and CTS Release (CTS 2A) will be identical.

As such, clients are urged to make use of the CTS Production environment from 15 November onwards.

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

#### Markets / Services:

JSE Equity Market

JSE Derivative Markets

- Equity Derivatives
- Currency Derivatives

#### Environment:

Customer Test Service

#### Additional Information:

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#### Issued By:

Client Service Centre