

SERVICE HOTLINE

REFERENCE NUMBER: 224/2021

8 November 2021

SOFTWARE PROVIDER (SWP) FORUM PRESENTATION AND MEETING RECORDING FOR SESSION HELD 4 NOVEMBER 2021

Clients are advised that a copy of the Software Provider (SWP) Forum **presentation** as presented, 4 November 2021 is now available for download. For those who could not attend the live session, a copy of the **session recording** is also available for download at the following link.

<https://clientportal.jse.co.za/communication/software-provider-forum>

For your action: Clients are reminded to **please provide feedback** on the following items:

Asset Migration – Slide 8	Please send your feedback on this to MartinK@jse.co.za by 19 Nov 2021
End-To-End Environment Refresh – Slide 22	Please send your feedback on this to RonelV@jse.co.za & ChesterE@jse.co.za by 19 Nov 2021

To navigate to the **Software Provider Forum** page from the JSE main page, follow these steps:

Click Client Portal → Communications → Software Provider Forum



NOTE: The JSE Software Provider Forum is a regular communication and information sharing session held with the JSE accredited Software Providers and own solution developers.

The key objectives of the forum is to communicate the business and technical timelines, project status and change impact of the various initiatives (be they mandatory or optional) on the services clients subscribe to and solution developers integrate their applications to.

Markets / Services:

All Markets

Environment(s):

Production
Customer Test Service

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za