



Johannesburg  
Stock Exchange

Tel: +27 11 520 7000  
Fax: +27 11 520 8584

[www.jse.co.za](http://www.jse.co.za)

## SERVICE HOTLINE

**REFERENCE NUMBER: 233/2021**

23 November 2021

## ALL MARKETS - JSE CTS AND STAGING ENVIRONMENT AVAILABILITY – DECEMBER 2021

Kindly take note of the below regarding the availability for the Customer Test Service (CTS) and Staging Environment for December 2021.

**CTS (1A and 2A) environments:** Will follow normal schedules during the festive season.

**JSE Staging (end-to-end) Environment:** Due to the December freeze and limited availability of JSE support staff during the festive season, the staging- environment will not be available between Monday, 20 December 2021 and Friday, 14 January 2022.

A data refresh of the staging environment will take place during this period, and normal schedule will resume on Monday, 17 January 2022.

### Markets / Services:

Equities Market  
Equity Derivatives Market  
Currency Derivatives Market  
Interest Rate Derivatives Market  
Commodity Derivatives Market  
Bonds Market

### Environments:

Customer Test Environment  
CTS and Staging (End-to -End)

### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520-7777 or e-mail [customersupport@jse.co.za](mailto:customersupport@jse.co.za)