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SERVICE HOTLINE

REFERENCE NUMBER: 281/2020

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INTRODUCING THE NEW JSE MARKET DATA CONNECT PORTAL

The JSE prides itself on placing our clients at the heart of all that we do and we constantly assess our endpoints to ensure that we elevate your customer experience. In an increasingly complex world, data consumers are looking for easier and quicker cost effective ways to subscribe to data products, get licensed for the use of the data, and report usage where it is required. This is especially important to those market data clients that source data from different providers.

The purpose of this service hotline is to inform you that the Market Data team will, as part a digital transformation initiative, be introducing an online solution that will allow you to engage with us, in a more self-service manner, on data product subscriptions, licensing and reporting and which will extend to electronic agreements and digital signing. This Internet and cloud based solution, the **JSE Market Data Connect** will be your way to connect with our team for your JSE market data needs. The solution will be provided and hosted by DataBP, an industry leading provider of market data administration solutions, and customized to meet the needs of the market data team and our market data clients.

The solution will be implemented in three phases with only phases 1 and 2 directly involving and adding value to clients. Phase 1 will only involve and benefit clients that are obliged to report variable numbers to the JSE as a license requirement while phase 2 will involve and benefit all clients. Phase 1 will lead to the replacement of the JSE's Market Data Portal that clients currently use for reporting.

Phase 1 is provisionally planned to be implemented at the end of March 2021. Phase 2 planning will take place in mid-February which will inform the provisional go-live date which will be in Q2/Q3. We will update you at regular points on the progress and timings, and will ensure that we allow enough reasonable time for you to make the necessary adjustments.

Due to the extent of future changes, it is crucial that we educate you on the new solution and give you enough opportunities to familiarize yourself on the parts relevant to you. To this end, we conducted two Information sessions on 2-3 December where we showcased the overall solution and journey, and then focused on the phase 1 changes. If you were able to attend, we hope that you found it informative.

Markets / Services:

JSE Market Data Services

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact +27 11 520 7777 or mdclients@jse.co.za

Issued By:

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Information Services Division

[If you were unable to attend, please refer to the presentation that was used in the information session attached with this hotline](#)

Being conscious that you might not have been able to attend, we have provisionally scheduled two additional phase 1 information sessions in mid-February but will make a decision in the end part of January whether they are required based on our overall assessment of client readiness.

We did highlight at the sessions that we will be making a demo environment available to assist education and training needs. We are pleased to announce that the demo environment will be made available from Thursday, 17 December 2020 for phase 1 impacted clients. The demo environment will be available up to mid-March 2021. Note that the demo environment will make use of current profiles so a person will be presented with realistic company related data versus artificial data for a near-production experience.

If you are impacted by phase 1 and are the designated reporting person then we strongly encourage you to review the deck, request access to the demo environment by emailing mdsupport@jse.co.za or reaching out to your JSE Market Data Account Manager, and then actively sign-on and explore and practice using the new solution. This exploration/practice must be done in parallel to still reporting via the JSE's current reporting portal until we do the cut-over.

We look forward to our collaboration with you as we progress this journey to provide you and your company with an enhanced experience and provide the highest quality of service delivery.