

Dear Customer

19 June 2012

### **AMENDMENTS TO THE JSE SERVICES AGREEMENT**

As you are aware by now, the JSE is implementing its new trading system. Due to the new trading system, we need to update the existing schedules under the JSE Services Agreement ("**JSA**") entered into by you and the JSE. In addition we are introducing a new Service under the JSA which requires a new schedule to be signed by you.

Attached please find the following new Order Forms which will replace the current Order Forms under the JSA:

- Schedule 1: JSE Services Agreement Order Form – General;
- Schedule 1A: JSE Services Agreement Order Form - Trading and/or Information Services: Customer Test Services;
- Schedule 1B: JSE Services Agreement Order Form - Trading and/or Information Services: Production Services;
- Schedule 1D: JSE Services Agreement Order Form - Use of Shared Infrastructure Provider Services; and
- Schedule 1E: JSE Services Agreement Order Form - Use of JSE London Point of Presence Services.

In addition the Service Level Guidelines ("**SLGs**") for each of the Services also had to be updated, and in this regard, attached please find the following new SLGs which will replace the current SLGs under the JSA:

- Schedule 2A: Service Level Guideline for the Trading and/or Information Services: Customer Test Services;
- Schedule 2B: Service Level Guideline Trading and/or Information Services: Production Services; and
- Schedule 2E: Service Level Guideline for the Use of JSE London Point of Presence Services.

Please note that as the JSE Managed Network Services have been discontinued, Schedule 1C and 2C have become redundant.

In order to facilitate a smooth update of the JSA schedules, we request you to complete two sets of the relevant attached documents and sign the Order Forms where indicated as well as initialling each page of the SLGs. Further to countersign this letter as provided for below and return a copy of this letter as well as the duly executed Order Forms and SLGs to us. Thereafter we will countersign the relevant Order Forms and return a copy to you.

If you have any queries or questions or need assistance, please contact Maria Dalle Ave on +27 (0) 11 520 7420 or [mariada@jse.co.za](mailto:mariada@jse.co.za).

We thank you in advance for your assistance.



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Executive Directors: N! Newton-King (CFO),  
F. Evans (CFO) Non-Executive Directors: HJ Borokum  
(Chairman), AD Botha, MR Johnston, DM Lawrence, A Mazwai,  
NS Nema:swarani, N Nyembezi-Heita, N Payne Alternate  
Directors: JH Burke, LV Parsons

Member of the World Federation of Exchanges

Company Secretary: CC Clarke

Yours faithfully,



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Leanne Parsons  
Director: Equity Market

We, \_\_\_\_\_ ("the Customer") hereby agree that the attached set of duly executed Order Forms and SLGs will replace the existing Order Forms and SLGs under the JSA in its entirety from go live of the new Equity Market Trading and Information Solution, notwithstanding the date of signature of the Order Forms.

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Name:  
(duly authorised)

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Signature

Date:

