JOHANNESBURG STOCK EXCHANGE

Date: 2 February 2012

Ref No: Y822

Service Hotline

UPDATE ON NETWORK ISSUE EXPERIENCED ON 31 JANUARY 2012

With refer to our service hotline GEN04/12 and market notice (A1560) stating that the JSE experienced a network issue briefly affecting connectivity to all JSE services, which was immediately restored. We would like to provide you with an update.

The technical issue encountered was related to an internal routing service, which impacted our critical applications running in the JSE's Mirror Data Centre. The root cause is still under investigation with the JSE's IT team and 3rd party service providers.

We will provide you with an update as soon as we have concluded our investigation.

The JSE apologises for any inconvenience caused to our clients and your operations. We remain committed to providing you with a stable and robust production

Market/Service (s):

- Equity
- Equity Derivatives
- Interest Rate and Currencies
- Commodities

Environment(s):

- Production

Contact:

For further information please contact Customer Support:

011 520 7777 or email Customersupport@jse.co.za