

JSE Contact List

To ensure ease of access to your JSE contacts, please use the below numbers and escalation details.

Customer Support Team

Customer Support (available afterhours for emergencies):

Email address for queries:
customersupport@jse.co.za
 Landline 011 520 7777

Standby number from 19h00 – 011 520 7900/083 611 9315

Escalation Details

Nasheen Sharma
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Regulation

Market Regulation

CAPAD

Group Email - CapitalAdequacy@jse.co.za

Membership Application

Group Email - Startapp@jse.co.za

Member Supervision

Group Email - Marketregulation@jse.co.za

Client complaints/Enforcement

Group Email - Marketregulation@jse.co.za

Capital Markets

Key Clients Team

Email address for queries - keyclient@jse.co.za

Escalation - Manager Key Client

Yasmin Allee
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Equity and Equity Derivatives Team

Email address for queries - EDM@jse.co.za

Escalation - Head Equity and Equity Derivatives

Langa Manqele
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Commodity Derivatives Team

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Escalation - Commodity Derivatives Manager

Anelisa Matutu
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Interest Rates, Currencies and Bonds Team

Email address for queries - IRC@jse.co.za

Escalation - Head IRC

Udesh Moodley
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Market Data Team

Market Data Account Management

Email address for queries - mdclients@jse.co.za

Escalation - Manager Sales and Business Development

Maletuma Malie

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Market Data Support

Nomusa Vilakazi

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Market Data Products

Tshepo Modise

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Neil Vendeiro

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Group Email: mdprojects@jse.co.za

Post Trade - Settlement Team

Clear Ops (derivatives settlements):

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Escalation Details

Shaahid Gani

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Settlement Authority (equities and bonds):

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SettlementAuthority@jse.co.za

Escalation Details

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