

Market Notice

Number: Date A1231 20 MAY 2010

TECHNICAL DISRUPTION FEEDBACK – 18 MAY 2010

Further to our communication where we stated that the JSE experienced a technical problem which resulted in a delay of the trade information feeding through to NUTRON, we would like to advise members that the problem commenced with a technical issue experienced on the JSE's local area network. The Commodities Derivatives, Equity Derivatives, Currency Derivatives and Interest Rate markets were impacted as well as the JSE's internal upstream systems feeding trades to BDA DIRAL. The problem required coordinated recovery across multiple applications within the JSE to ensure client connectivity.

The JSE would like to advise members that the root cause is still under investigation with the JSE's IT team and 3rd party service providers. Additional measures are in place to minimize impact should this issue reoccur.

A further update will be provided on yesterday's issue once we have concluded our investigation.

The JSE apologises for any inconvenience caused to our clients and would like to assure all our clients of our best efforts and commitment in providing you with a stable and robust production environment



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