

Market Notice

Number: A1519

Date 4 November 2011

UPDATE ON NETWORK CONNECTIVITY ISSUE EXPERIENCED ON 31 OCTOBER 2011

On Monday the 31st October at approximately 09h42 the JSE encountered a loss of connectivity across the entire JSE network for approximately 10 minutes. This loss of network connectivity can be attributed to the JSE's network going into a loop due to a hardware fault. Although the JSE's network has been designed specifically with redundancy and high availability in mind, a hardware fault (not failure) will not trigger failover activities, as the piece of hardware is still deemed functional.

The JSE has subsequently replaced the hardware at fault and is currently in discussions with the original equipment manufacturers' with regards to incorporating extra mitigation activities in the event that a similar fault should occur.

The JSE apologises for any inconvenience caused to our clients and would like to assure all our clients of our best efforts and commitment in providing you with a stable and robust production environment.

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