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## SERVICE HOTLINE

**REFERENCE NUMBER: 147/2020**

15 June 2020

### DELAY WITH THE NON-LIVE MARKET DATA PRODUCTS PROVISION ON 12 JUNE 2020

The JSE unfortunately experienced a technical error on Friday, 12 June 2020 that delayed the provision of the Equity Derivatives (ED19.zip and ED.zip) and Currency Derivatives (CD.zip) data products.

Our Valuations (VIS) system which provides input data to the market data products for both the Equity Derivatives and Currency Derivatives experienced a technical error where the calculation of ZAR D3 currency cross rate was incorrect.

As the JSE production routines require all the input data to be available, the correction of this rate unfortunately caused a delay in the provision of the Equity Derivatives and Currency Derivatives data products.

We sincerely apologise for the impact to your operations and the inconvenience to your users of the data.

#### Market / Service:

- Equity Derivatives Market Data Products
- Currency Derivatives Market Data Products

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact +27 11 520 7777 or

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