



Johannesburg  
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## SERVICE HOTLINE

**REFERENCE NUMBER:** 236/2019

29 October 2019

### **DELAY OF THE EQUITY DERIVATIVES AND CURRENCY DERIVATIVES FILES DISSEMINATED 28 OCTOBER 2019**

The JSE picked up processing issues with the valuations system used to source input data on Monday, 28 October 2019.

The cause of the issues was due to missing reference data for a user created instrument which had positions, this led to our technical team to:

- Investigate the root cause and add the required information to the Valuations system manually and re-verify all the inputs.
- Re-run the Non-Live Market Data processes.
- Late Production of the Equity Derivatives (ED19.Zip and ED.Zip) and Currency Derivatives (CD.Zip) files which were disseminated after 22:00.

The JSE apologises for the impact to your operations as well as the inconvenience to your data users.

#### **Market / Service:**

JSE Equity Derivatives Market  
JSE Currency Derivatives Market

#### **Environment(s):**

Production

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Services Centre (CSC) on +27 11 520 7777 or e-mail [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

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